I am thrilled that Video Relay Service have made my life more easier. There are some things that need improvements. Please see that all videophones are compatible with each other such as interoperability. I would like to see answer time be quicker just like the TRS TTY Relay's 85/10 answer time. Please stand up for us to see that we have the same rights as the hearing people have with their phone service. Thanks for taking the time to review all comments and hope you will stand up for us.